Ruslan Polovyi

Tel.: 431-371-0638
Email: ruslan@polovyi.com
www: https://polovyi.com/

HIGHLIGHT OF QUALIFICATIONS

- **Experienced Infrastructure Specialist:** Over a decade of hands-on experience in physical and virtual IT infrastructure, including server hardware, virtualization, and storage systems.
- **Proficient in Full-Stack Development:** Extensive expertise in Laravel framework, including the development of billing systems, CDN management platforms, and custom modules for WHMCS and WISECP.
- **Leadership and Team Management:** Proven track record in managing development teams, leading complex projects, and driving innovation as a CEO of a cloud provider and software development firm.
- **Versatile Technical Skill Set:** Proficient in networking, Linux and Windows server administration, telephony systems, and backup solutions, ensuring reliable and scalable IT solutions.
- **Exceptional Problem Solver:** Skilled in diagnosing and resolving complex technical issues in data centers, cloud environments, and customer networks.
- **Broad Marketing and Sales Expertise:** Experience in audience analysis, targeted advertising, and customer relationship management, coupled with strong client communication skills.
- **Innovator in Cloud Technologies:** Creator of the open-source **PUQcloud** system, designed for modularity, scalability, and high performance, offering a free billing solution for IT service providers.

RELEVANT EXPERIENCE

Physical Infrastructure
- Installation, configuration, and maintenance of servers, including Dell, HP, Supermicro, Huawei, and other brands.
- Remote management setup, firmware and BIOS updates, and component replacement (CPUs, RAM, drives, and controller boards).
- Expertise in blade systems, including HP BladeSystem c7000 and c3000: installation, configuration, maintenance, firmware upgrades, and component replacement (power supplies, switches, and other elements).
- Extensive experience in cabling (indoor, outdoor, and underground) and building radio lines for data transmission.
- Network setup for IPTV broadcasting in multicast and unicast modes. Proficient in setting up television channels using software like OBS Studio, including video transcoding with NVIDIA GPUs and specialized devices like Harmonic IPTV transcoders.

Virtualization
- Installation and management of virtualization clusters from scratch, including High Availability (HA) systems on platforms such as Proxmox, VMware, Hyper-V, and OpenStack.

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Data Storage
- Installation, configuration, and maintenance of storage systems, including HP EVA, Dell EMC, Huawei Oceanstor, FreeNAS, Synology, QNAP, and Open Media Vault.
- Expertise in Ceph storage configuration and management within virtualization clusters or as standalone storage systems.

Linux and Windows Server Administration
- Linux: Advanced administration skills, including Zimbra, Zabbix, Cacti, LAMP stack configuration, and control panels like HestiaCP.
- Windows: Proficiency in configuring and managing Active Directory, Group Policy Objects (GPO), and Remote Desktop Services (RDS).

Networking
- Comprehensive experience with L2 and L3 protocols in ISP, cloud provider, and CDN infrastructure.
- Configuration and administration of VPN servers using protocols such as PPTP, L2TP, OpenVPN, IKEv2, and WireGuard.

Telephony Systems
- Experience with analog and VoIP telephony systems, including professional PBX and Asterisk configurations.

Programming and Development
- Extensive experience as a full-stack developer using Laravel.
- Development of CDN management systems.
- Creator of the open-source billing system *PUQcloud*, featuring modularity, clustering, and high performance.
- Development of custom modules for WHMCS, WISECP, and ticketing systems like SubPortal.

Backup and Recovery
- Custom backup scripts using RSYNC, FTP, and archivers.
- Experience with Proxmox Backup Server, Synology Active Backup for Business, Acronis, and other tools.

Project Management
- Leadership and management of development teams.
- Proven ability to work effectively in collaborative team environments.

Marketing and Sales
- Experience in Customer Relationship Management (CRM), including audience analysis and targeted advertising.
- Skilled in selling computer hardware and customer interaction.

Additional Technical Skills
- Experience as an L3 technician in data centers: installations, "remote hands," and technical support.
- Hands-on expertise in physical and software repairs of laptops and desktop computers.

Communication / Teamwork Skills
- **Collaborative Team Player:** Adept at working in cross-functional teams, collaborating with developers, engineers, and business stakeholders to achieve project goals efficiently.
- **Effective Leadership:** Experienced in leading development teams, providing clear direction, and motivating team members to meet deadlines while maintaining high-quality work.

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- **Client-Focused Communication:** Strong ability to interact with clients to understand their needs, provide technical support, and ensure the successful delivery of IT solutions.
- **Conflict Resolution:** Skilled in resolving team conflicts and finding solutions that align with business goals, ensuring smooth workflow and positive team dynamics.
- **Multicultural Communication:** Comfortable working with international teams, ensuring effective communication and collaboration across diverse cultures and time zones.
- **Training and Mentoring:** Passionate about mentoring junior developers and sharing knowledge to foster a culture of continuous learning within the team.

WORK HISTORY

Project Manager, PUQcloud Panel   **2024-present**
https://puqcloud.com/puqcloud-panel.php   remotely

IT Systems Administrator, CEO   **2020-2024**
PUQ sp. z o.o.   Warsaw, Poland

IT Department Manager / IT Systems Administrator   **2016-2021**
Lukman Multimedia sp. z o.o.   Warsaw, Poland

IT Department Manager / IT Systems Administrator   **2013-2014**
Nspace   Kyiv, Ukraine

IT Systems Administrator   **2012-2013**
LLK   Boryspil, Ukraine

IT Department Manager / Systems Administrator   **2006-2010**
ISP IMC (ISP Communication World)   Boryspil, Ukraine

EDUCATION

Bachelor's degree in Computer Science   **2002-2006**
PVNZ European University   Kyiv, Ukraine

RRC Polytech   **2024- present**
English classes